



**Asia-Pacific
Economic Cooperation**

2010/EC/SEM/019

Closing Remarks

Submitted by: Economic Committee Chair



JAPAN 2010

**Seminar on the First Steps of Successful
Reform in Doing Business
Taipei, Chinese Taipei
5-6 October 2010**

APEC Seminar
on the First Steps of
Successful Reform in Doing Business
5-6 Oct 2010, Taipei

Some important points
(preliminary)
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Keys to Success

- High level commitment is a key.

- Another key is the existence of Mr/Ms. H. in the bureaucracy, with passion and dedication.

- Through the EoDB initiative, we can,
 - { confirm the high level commitment and
 - { encourage of Mr/Ms. H. in each economy.

Integrated approach

- An inter-departmental task force is an effective way.
- Regular monitoring and clear timeframe is a good way to keep momentum.
- One-stop center not only minimizes the time for moving around but also facilitates streamlining the whole procedures.
- One-stop center can invite the participation of the private sector such as utility companies.

ICTs

- ICTs accelerate the administrative reform.
- Online application reduces not only the time costs but also the degree of discretion and corruption.
- ICTs can provide equal opportunities.
- E-government should be accompanied with measures to improve ITC literacy.

Streamlining

- Streamlining is often as effective as the use of ICT.
- Flow-charts are useful tool in reducing the total time.
- Forward-looking approach is desirable to address unconventional problems.
- Need to pay attention to the roles and costs of professionals (e.g. lawyers, accountants) as the total costs include their fees.

Indicators

-Even though indicators may not be perfect,

International comparison, including that of sub-indicators, is helpful to identify weak points.

Recognition of the progress by the World Bank is encouraging.

-Need for continued efforts to improve indicators.

Questions and suggestions are welcome.

EoDB exercise

- “ Best practice ” includes measures to minimize negative side effects, through such means as monitoring and penalties.

- If positive effects are large enough, it is worth promoting while trying to minimize the negative effects.

- Proactive collaboration with the private sector is important.

What are the best ways to outreach?

To conclude

- A very fruitful and encouraging seminar.
- APEC as a good supporter for Mr/Ms. H.
- Comments and suggestions are welcome.

Please contact your EC member, champion economies,
USA (coordinator of EoDB FotC),
or myself (takashi.omori@cao.go.jp).

Thank you so much
and enjoy the rest of your trip.