Extension of APEC e-Government Research Center

Purpose: Information
Submitted by: Japan

ICT Development Steering Group Meeting
Yangzhou, China
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APECTEL DSG
Self funded Project

Extension of APEC e-Government Research Center

APECTEL   Self funded Project :

Name of Committee/Working Group: TEL DSG

Title of Project: Extension of APEC e-Government Research Center

Proposing APEC Economy: Japan

Co-sponsoring APEC Economy(ies): Singapore, Thailand, Chinese Taipei
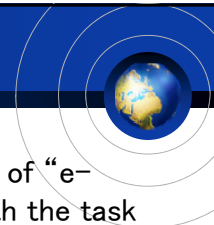
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- **Project Start Date:**
  - **May 1, 2013**
- **Project End Date:**
  - **September 30, 2014**
- **Cost :**
  - **100,000 US$**
- **Activities：**
  - **Research / Survey / Data analysis / Training (Education)/ Governance / Framework**
  - **Workshop**

Brief description of Project its purpose and the principal activities

- The APEC e-Government Research Center at Waseda University (Tokyo, Japan) was established in 2005 to provide assistance in looking for solutions to the various challenges of e-Government.

- It also offers recommendations for the improvement of e-Government implementation. As part of the Center's commitment to address e-Government issues, the Center is working on [e-APEC] which APEC SOM commissioned to PECC (Pacific Economic Cooperation Committee) to provide an assessment of progress in implementing the e-APEC strategy.

- The PECC team, headed by Mr. Parsons (Australia) and Prof. Obi, Director APEC e-Government Research Center, presented the report to APEC Ministers in 2005.

- After nine years since the first evaluation stage of "e-APEC," the Center is again to be challenged with the task of monitoring its progress while providing recommendations for future improvement.

- The Center will also organize both the workshop/training and research on online services/applications/public safety/regulation as a continuation of the past activities to develop sustainable framework of e-Governance.

- The Center will continue to be in contact with the Economic Committee and HRD Committee to ask for cooperation as inter Fora activity as well as meetings/research/workshops with international organizations such as OECD and ITU recommended by APEC TELMIN in Okinawa in 2010.

Advisory Committee and Executive Board

- The Center has organized the advisory committee composed of 12 experts from member Economies to discuss the important issues at the annual advisory committee meeting.
- In addition, for this extension of the project, four leading institutions on e-Government in APEC region will cooperate with each other as the network of the Center.
- These institutions are Japan's Waseda University Institute of e-Government, Singapore's Infocomm Development Authority of Singapore (IDA), Thailand's E-government Agency (EGA) of MICT and Chinese Taipei's Taiwan E-Governance Research Center (TEG).
- The heads of these four institutions will work together as co-project overseers to implement the joint program.

Principle Activities

As a team conducting APECTEL project ,the planned principal activities of the center with sustainable continuity will be as follows:

1. Monitoring and assessing on " e-APEC"

2. Maintaining data bank for e-Government readiness for member Economies

3. Conducting short CIO training with a distance online system if applicable

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- **Activities by Waseda, IDA,TEG and EGA from October 2013 to March 2014**
- **@ Waseda University**

-supporting research activities for Waseda international e-government ranking survey 2014

-training program

 @Vietnam(MICT) 20 trainees in October

 @ China gov.Quality examination committee

5 trainees in December 2013

 @   Thailand Government   23 CEO trainees in Feb. 2014

■Meetings –OECD December 2,   EU in December 3

World Bank   April 4,2014

- **TEG (Taiwan E-Government Research Center)**

 Chinese Taipei

 1.Construct e-governance indicator framework based on public value of IT

- To survey and analyze Taiwan's current state of digital development in 2013
- Designed by the AHP expert questionnaire and eight international E-Gov ranking
- Using multiple survey methods, ex: telephone/cell-phone/online web-based/face-to-face

 2. Establish Taiwan E-governance Online Research Database

- include the reports and survey data from 2007-2013 TEG research projects, ex: big data, open data, PVIT of e-Governance etc.
- Link: http://teg.org.tw/web_en/caseStudy/list.do

- **EGA [Electronic Government Agency (Public Organization)] Government of Thailand**

  1. Policy and Research
  - Establish e-Government concepts into ICT Master Plan
  - Develop Thailand e-Government Readiness Framework (with support by Waseda University)
  - Policy research and pilot project on Open Government

  2. e-Government Training and International Forum
  - The 1st e-Government/CIO Forum Bangkok 2013
  - e-Government for CEO Training Program (for Top Government Executives)

- **Infocomm Development Authority of Singapore (IDA)**

1. e-Government Workshop

➢Co-organised the inaugural e-Government Workshop with Waseda University on 18 September 2013 in Hawaii.

➢Experts from 30 APEC member economies gathered to share best practices, trends, concepts and main activities of e-Government in each economy.

➢One of the issues that sparked much discussion was Bring Your Own Device (BYOD). Governments today face the challenge of striking a balance between security risks and allowing the use of personal devices at work. Security risk was cited as the number one concern of BYOD programme and should be the prime focus for any Government. Relevant governance structure and policies must be in place to ensure no data breaches when introducing BYOD programmes in their economies.

➢Another major issue raised during the workshop was the role of CIOs. IDA shared three important functions of CIOs:
  ✓Provide leadership support and mandate to drive effective ICT change across different government agencies.
  ✓Establish strong ICT governance and systems to achieve greater whole-of-government benefits
  ✓Balance ICT security, usability and cost within government.

➢The workshop concluded that people engagement is a key factor for successful e-Government implementation. Economies must learn to co-create with the people and to better leverage the benefits of technological advancement to face the challenges in today's world.

e-Government Workshop, 18 September 2013, Hawaii

Experts from Chinese Taipei, Thailand, Singapore and Japan

Activities-workshop/meeting

- @September 18 2013 APEC workshop on e-Government and evaluating "e-APEC" in conjunction with APECTEL meeting in Hawaii

- @ November 20-21   Bangkok
   International Forum on E-Gov. ／CIO in Bangkok by MICT/EGA,Thailand

   @ April 3 Waseda-UN DESA meeting on cooperation at UN,New York

   @(Plan) June 15-17   2014 Singapore APECTEL Workshop By IDA ,NUS and IAC,Waseda University

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Thank you !!

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