

2015/SOM3/IEG/DIA/007

Inclusive Business

Submitted by: Cemex



Public Private Dialogue on Inclusive Business Cebu, Philippines 27 August 2015





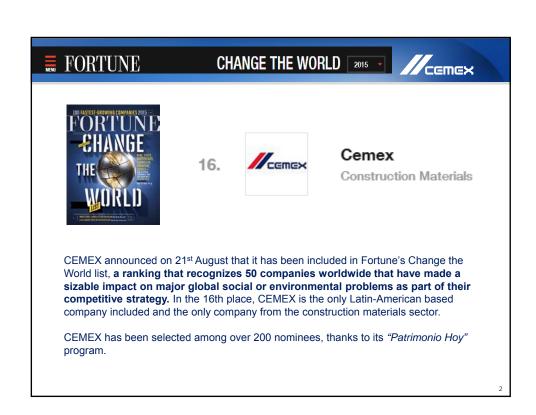
Inclusive Business

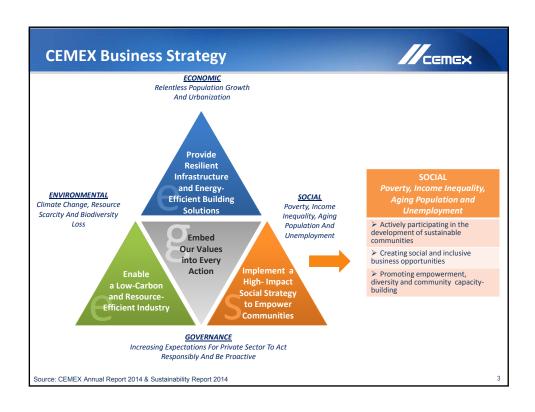
August 2015





Third Senior Officials' Meeting and Related Meetings (SOM3)





Patrimonio Hoy's Essence



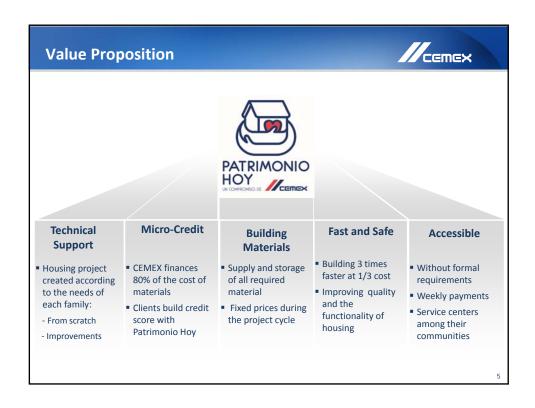
This award-winning inclusive business was established in 1998

- ✓ Provides an **integral solution** to the construction needs of low-income families
- ✓ Combines the global presence of CEMEX's distribution network with the power of the microcredit
- ✓ Provides families with financial and technical assistance for the progressive construction of their homes
- ✓ Empowers families to improve their homes or build them faster, more efficiently and with better materials

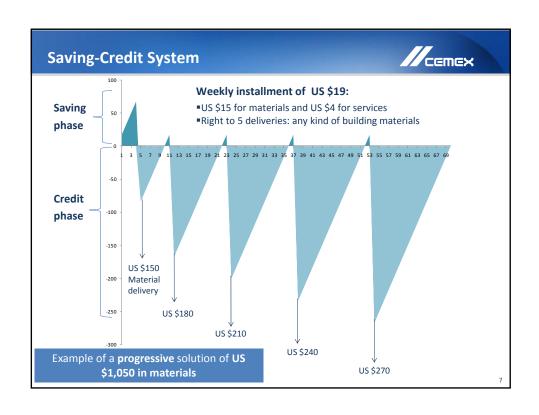


Offering a market-based solution to the housing needs of low-income families in urban marginalized areas in order to improve their quality of life and to empower them ("win-win situation").

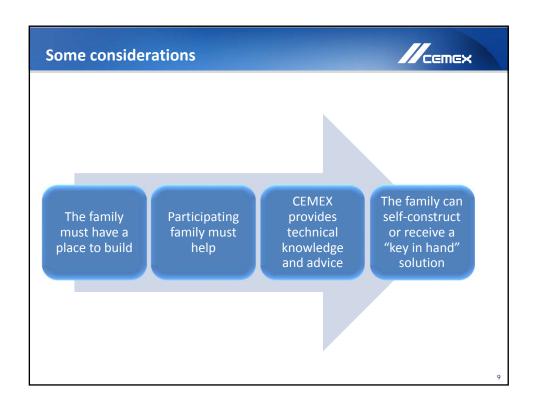
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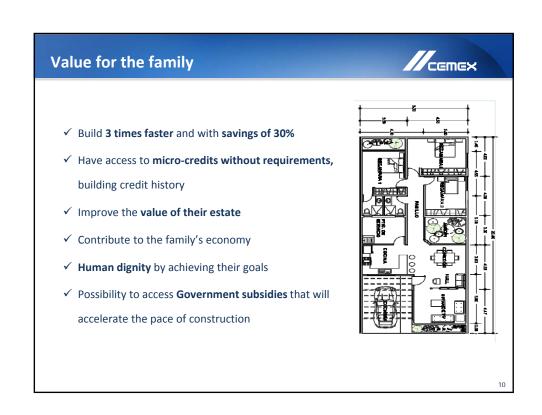












Value for the government



- ✓ Have an effective, serious and transparent ally to disperse and distribute subsidies for the improvement and / or expansion of housing
- ✓ Decrease quantitative and / or qualitative housing deficit
- ✓ Contribute to advancing the Millennium Development Goals (MDGs)





- •MDG1: Eradicate extreme poverty and hunger
- ■MDG3: Promote gender equality and empower women
- ✓ Promote the legal possession and regularization of the land

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Value for CEMEX



Patrimonio Hoy is a model of self-sustainable business that creates:

- ✓ Positive reputation
 - Brand loyalty and high positive perception of the company
 - Brand preference from different segments
- ✓ Knowledge and experience that can be shared with stakeholders to
 replicate the effect of the initiatives
- ✓ Opportunities to strengthen the partnerships it has developed with government institutions

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Additional value



International awards

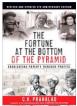


- + UN-Habitat Business Award for the best practice in Affordable Housing Solutions 2009
- + World Business Award in support of the Millennium Development Goals (MDGs) 2006

Being business case of prestigious universities







- ✓ Harvard University
- ✓ Northwestern University
- ✓ University of Michigan
- ✓ Stanford University
- ✓ Cornell University
- ✓ University of North Carolina

Achievements



A profitable inclusive business

+470,000

benefited families, +2 million benefited people +100





+3.7



Latin-American countries

million square meters built

Offices in 5

+290

99%

million USD granted in credits

repayment rate

Key lessons



To help the low-income self-builders segment:

- ✓ It is crucial to develop a **deep understanding** of the needs and perceptions of the segment
- ✓ It requires a **culture of business administration**, **flexible and open** to change
- ✓ Understand that buying a new home is virtually inaccessible to the segment
- ✓ Consider that the issue of **housing is a family theme**, where the income of everyone in the household should be involved in solving needs
- ✓ Building materials stores and financial solutions alone have existed for some time, but they have not solved all the problems related to having better housing

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