

2014/SOM3/EC/WKSP1/017

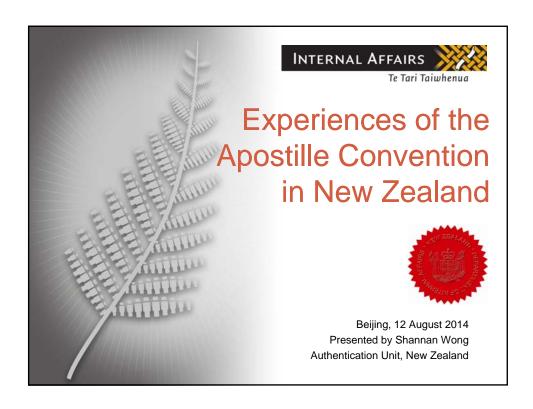
Session 16

Experiences of the Apostille Convention in New Zealand

Submitted by: Hong Kong, China



Workshop on Ease of Doing Business Through Hague Conventions Beijing, China 12 August 2014



Authentication Unit

- Team of 4
- Department of Internal Affairs
- Located in the Archives New Zealand Building
- Proximity of Stakeholders
- 13,000 Apostille certificates (2014)
- 7230 authentication certificates (2014)



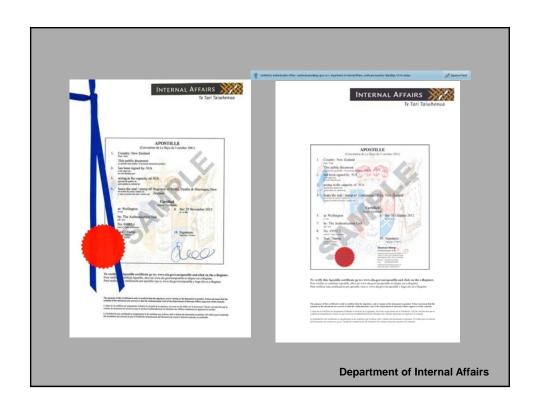


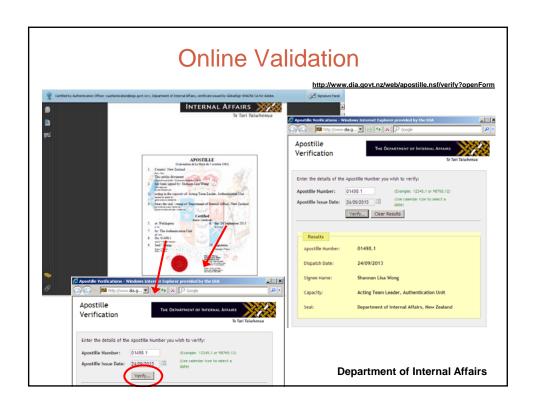
Department of Internal Affairs

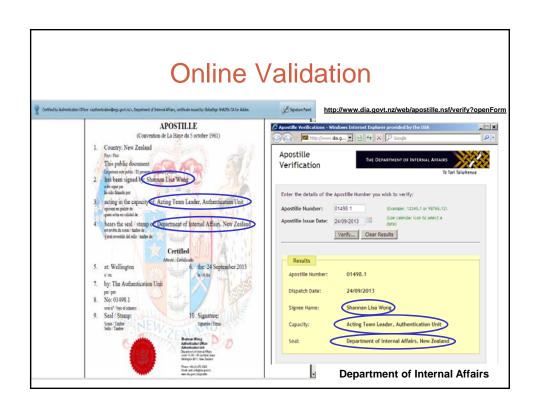
E-APP in New Zealand

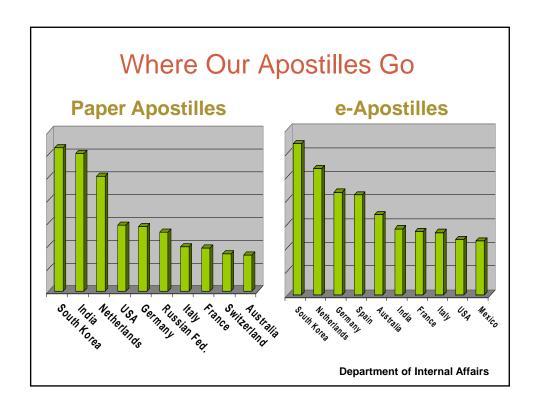


- Implemented the e-Apostille in 2009
- Implemented the e-Register 2010
- e-Apostille launched again in December 2012
- 2044 e-Apostilles since December 2012
- 1161 e-Apostilles from July 2013 June 2014









Where Our Authentications Go

2013 (last APEC meeting)

1 PR China

2 UAE

3 Saudi Arabia

4 Kuwait

5 Qatar

6 the Philippines

7 Viet Nam

8 Iraq

9 Chile

10 Libya

2014

1 PR China

2 UAE

3 Saudi Arabia

4 the Philippines

5 Qatar

6 Libya

7 Viet Nam

8 Chile

9 Kuwait

10 Iraq

Benefits of the E-APP

- Timely
- Cheap to dispatch
- Can be submitted multiple times
- Secure technology
- Looks official
- Online validation
- Keeps original document in same condition
- Really great customer feedback



Department of Internal Affairs

Mutual Benefits

- Effective economic transactions
- Shared language and process
- Facilitating commercial relationships
- Utilising e-commerce applications
- Trustworthy certifications



Development of E-APP

- Ministerial Release
- Publicised within agency
- Updated webpage
- · Advertised with frequent customers
- Offered a combination fee
- Continually educating & advising
- Communication with recipients
- Process for rejections



Courtesy of the APEC Secretariat

Department of Internal Affairs

How We Can Assist

- Share our process with counterpart offices
- Present experiences at conferences
- Welcome international delegations and diplomatic staff
- Continued education to customers
- Urgent processing for time pressured requests







Department of Internal Affairs

Contact Details

- auth.unit@dia.govt.nz
- www.dia.govt.nz/document-authentication

