



**Asia-Pacific
Economic Cooperation**

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Business Continuity Planning and Resilience Lessons from Christchurch

Submitted by: New Zealand



**Workshop on Improving Global Supply Chain
Resilience: Advancing the Seven APEC
Principles in Your Organization
Christchurch, New Zealand
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Business Continuity Planning and Resilience Lessons from Christchurch

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www.resorgs.org.nz

Resilient Organisations

- Over 30 researchers from across New Zealand, particularly Canterbury and Auckland Universities
- Public-good research programme – core funding comes from NZ Govt via NZ Hazards Platform and MBIE contracts
- Plus funding for projects via various local and international contracts
- www.resorgs.org.nz

Why we do it....

Within a 5 year period, what % of
Global1000 organisations
experienced a sudden 30% drop in
their share price?

Answer: 40% (Pretty, 2002)

Canterbury Earthquakes

- 1200 earthquakes on, what have we learnt?
- A handful of big picture highlights...



**A lack of formal business
continuity Planning will
result in Business Failure**

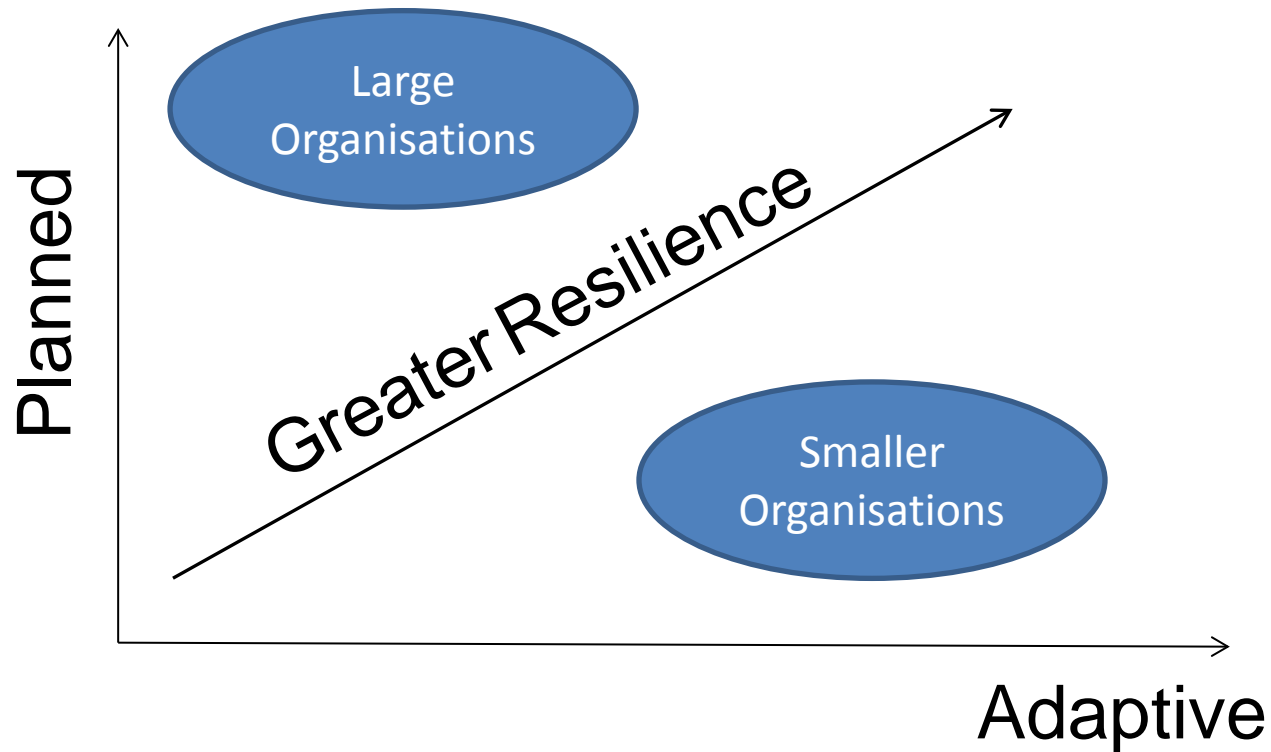
MYTH???

Effectiveness of Plans

To what degree have the following factors helped mitigate the impact of the earthquake to your organisation?

	Very	Moderately	Not Very	Not at all
Business continuity, emergency management or disaster preparedness plan (269)	22%	18%	16%	44%
Practiced response to disaster (267)	15%	19%	12%	54%

Planned and Adaptive Resilience

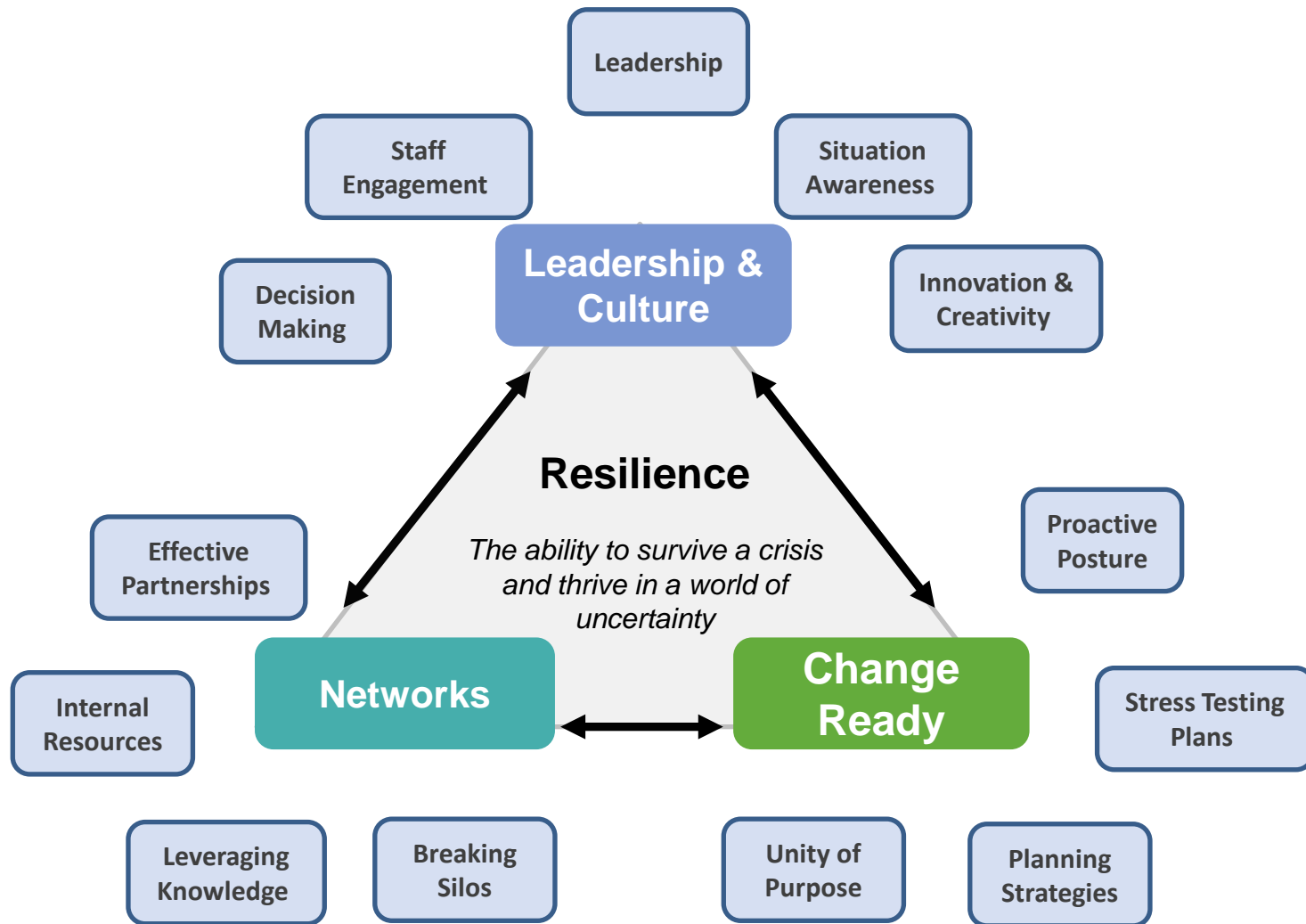


- We need to tailor our approach!
- BCP's are only part of the solution for greater resilience

Biggest Gaps Highlighted

For both large and small organisations, the people side of business during disaster is the number one determinant of success and was of greatest concern following the earthquakes.

Leading Indicators of an Organisation's Resilience



Leading Indicators of an Organisation's Resilience



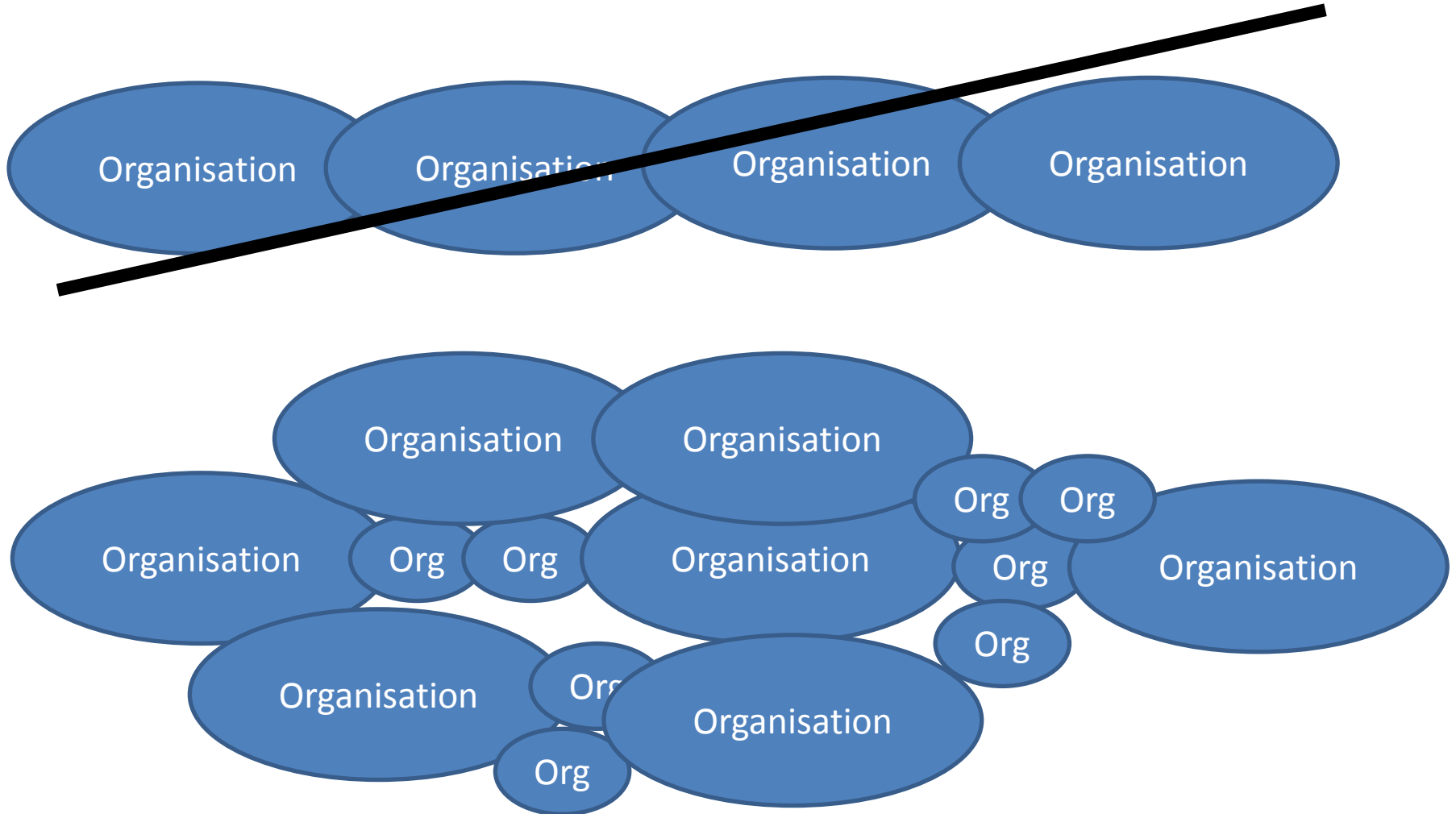


**EARTH-
QUAKES
FLOODS
SNOW
STORMS
POWER
OUTAGES
EQUIP-
MENT
BREAK-
DOWNS...**

Disruption and adversity
are just harsh facts of
life for business

The good news is
there are simple steps
that you can take to
help your business
'get thru'.

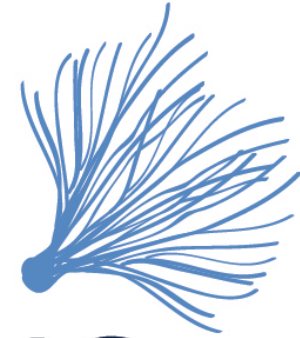
Global Supply Chains



Today's imperative for Organisations

- Start to manage resilience as a strategic imperative
- Recognise that your resilience affects my resilience – we need to work *together* to improve resilience
- Improve the 'people' side of their business continuity plans
- Foster BOTH planned and adaptive resilience capabilities
- Recognise that resilience emerges from the day to day culture of the organisation!

Resilient ORGANISATIONS



A collaboration between research & industry

www.resorgs.org.nz

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