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#### Technology and the Hague Conventions - Panel Intervention: International Instruments to Facilitate the Use of Modern Technology for Contract Management

Submitted by: HCCH



Workshop on the Use of Modern Technology for Dispute Resolution and Electronic Agreement Management Particularly Online Dispute Resolution Port Moresby, Papua New Guinea 3-4 March 2018



Asia-Pacific Economic Cooperation



# **Technology and the Hague Conventions**

<u>Panel intervention</u>: International Instruments to facilitate the use of modern technology for contract management

> Port Moresby, Papua New Guinea March 2018

> Dr Christophe BERNASCONI

Secretary General

## The HCCH, Technology and Contract Management



**Technological Neutrality:** Hague Conventions and instruments drafted to allow for the possibility of using modern technologies (*even the old ones!*)

Authenticating signatures for commercial dealings and contractual negotiations:

• Apostille Convention 1961:

*electronic Apostille Program (e-APP): e-Apostilles and e-Registers of Apostilles (both paper and e-Apostilles)* 

Strategic need to plan for the potential litigation stage, even in contract management:

- Service Convention 1965: "e-Service" developments; electronic transmission of requests
- Evidence Convention 1970: Experts' Group on the use of video-link; electronic transmission of requests; digital evidence developments
- Choice of Court Convention 2005: definitions such as "in writing; or by any other means of communication which renders information accessible so as to be usable for subsequent reference"

HCCH instruments also embrace technology in the family law area, e.g.:

• Maintenance Convention 2007: "i-Support" for cross-border recovery of maintenance obligations

# **Apostille Convention**

Hague Convention of 5 October 1961 Abolishing the Requirement of Legalisation for Foreign Public Documents

### **Apostille Convention:** *Effective and widespread operation*





# **Contracting Parties**

Including: Australia, Chile, China (Hong Kong SAR), Japan, Republic of Korea, Mexico, New Zealand, Peru, Russian Federation, Singapore, United States of America

- Most widely ratified /acceded to of all the Hague Conventions
- 49 new Contracting Parties since 2000
- Most widely applied Hague Convention, millions of Apostilles issued every year, (including to authenticate signatures in contractual and commercial negotiations)



## Production of public documents abroad without the Apostille Convention



## Production of public documents abroad with the Apostille Convention



# **Principal Advantages**



### The Apostille Convention facilitates foreign investment and international trade and commerce



#### **Endorsed by the World Bank Group & International Chamber of Commerce**

# **Additional benefits**



- Saving time and money: the one-step process reduces the time and costs of authenticating documents
- Facilitates private and commercial cross-border exchanges: better for mobility of people and companies; greatly assists when authentications are required in cross-border contract management
- International co-operation: once issued, the Apostille is recognised in all other Contracting Parties to the Convention
- Freeing up consular resources: allows consular staff to concentrate on serving citizens' and companies' other needs
- Accessibility: especially in capital cities without many foreign missions, or for States without many missions abroad (Apostille system eliminates the need to find the nearest consular mission)

## The e-APP (electronic Apostille Program) Two Components





### e-APP: The First Decade

2006 Launch e-APP		
2009	2011	2018
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# The <u>e-Apostille</u> Component



- An *electronic file that has been digitally signed* (usually using Adobe<sup>®</sup> PDF technology)
- transmitted by electronic means, such as email or otherwise made available
- for the purpose of *download* or *viewing from a website*

*Electronic file contains an Apostille with either an electronic public document, or a paper document which has been subsequently scanned* 





- e-Apostilles are issued in 11 Contracting Parties: Austria, Belgium, Bahrain, Chile, Colombia, Estonia, New Zealand, Moldova, Slovenia, Spain, one state in the United States of America
- Low number of rejections worldwide

e-Apostille Component: Single electronic file



### e.g. New Zealand



# The <u>e-Register</u> Component





- Article 7 requirements:
  - Apostille number and date
  - name and capacity of the person signing
  - and/or name of the **authority** affixing the seal/stamp
- Enables recipient to verify the origin of an Apostille easily and securely online (typically via the website of the Competent Authority)
- e-Register is used to record the particulars of all Apostilles issued by the Competent Authority (*i.e.*, both paper and electronic Apostilles)

### e-Register Component: Online Verification



### e.g. Republic of Korea



### e-Register Component: QR Codes and Mobile devices



### e.g. Republic of Korea

1. Country		Republic of Koree		
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# **Implementation of the e-APP**

#### Comprehensive and co-ordinated approach

 Either or both e-APP components may be implemented independently

### No additional obligation upon Parties

 Participation not contingent on a formal agreement or binding commitment

### Convention keeps pace with technology

 Importance of actively involving IT experts at the early stages

#### **Communication and exchange**

 Sharing of experiences, resources and statistics (both with other Contracting Parties and the Permanent Bureau)





# **Service Convention**

Hague Convention of 15 November 1965 on the Service Abroad of Judicial and Extrajudicial Documents in Civil or Commercial Matters

# **Technology and the Service Convention**

X

- Document to be transmitted for service from *one Contracting Party to the Convention to another Contracting Party*
- 2) Document to be served *must be judicial or extra-judicial* in nature
- 3) Document to be served must relate to a *civil or commercial matter*
- 4) The *address* of the person to be served *must be known*

If email is to be used, is service still "abroad" ?

Therefore, knowledge solely of general email "addresses" (@hotmail.com or @gmail.com) is not sufficient for the purposes of the Convention

BUT e-Communication between authorities is encouraged: e.g. forwarding documents by email, fax, secure platform, etc.

# Service abroad with the Convention: Main Channel





## **The Main Channel**



- Service by electronic means may be possible under the law of the Requested Party (or service by a particular method):
  - Service of process (with prior authorisation of the defendant, especially in civil law States)
  - Service of other judicial or extrajudicial documents
- Use of *information technology in the operation of the Service Convention* discussed in *Annex 8* of the *Service Handbook*
- **Rapidly evolving area of law** research examples from **case law**:
  - Service by e-mail (incl. service of process) generally used in common law as "alternative" or "substituted" service
  - Service by message board, Facebook, Twitter, and LinkedIn



# **Alternative Channels: Examples**



### Postal channel Art. 10(a)

- *"Functional equivalence" approach:* may include information technologies such as e-mail or fax
- Provided that Contracting Party has **not objected** to Article 10(a) <u>and</u> to the extent that such documents are sent by **postal agencies**

### Direct communication rightarrow Art. 10(b) and (c)

- Secure e-communication platforms:
  - *"e-Palais"*: allows judicial officers to serve documents by electronic means on lawyers and public prosecutors in France
  - EJS (e-Justice Service of Documents): seeks secure cross-border exchange of documents between judicial officers in the European Union

# **Evidence Convention**

Hague Convention of 18 March 1970 on the Taking of Evidence Abroad in Civil or Commercial Matters

### Technology and the Evidence Convention Experts' Group



• Original Protocol Proposal: Evidence Special Commission – May 2014

Approval: Council on General Affairs and Policy – March 2015

 Meeting of the "Experts' Group on the Use of Video-link and Other Modern Technologies in the Taking of Evidence Abroad" – December 2015

Approval: Council on General Affairs and Policy – March 2016

• **Subgroup:** Formation and continuation of work 2016-2018

Approval: Council on General Affairs and Policy – March 2016

• Country Profile Questionnaire & Guide to Good Practice (2017-2018)



### Technology and the Evidence Convention: Handbook, Country Profiles, Guide to Good Practice



#### Evidence Handbook (3<sup>rd</sup> edition, 2016)

- Case law and developments including electronic transmission of requests (as for the Service Convention), digital evidence and "e-Discovery"
- Annex 6 dedicated to the Use of Video-links

#### **Country Profile Responses**

- Individualised questionnaires from Contracting Parties
- Legal and practical considerations, but also specific technical and security aspects: use of licensed software and commercial providers, minimum standards and system requirements, specifications related to the hearing room

#### Guide to Good Practice (expected 2019)

 A comprehensive Guide specifically addressing the legal, practical and technical considerations of taking evidence abroad using video-link technology, intended to expand upon and supersede the 2016 Handbook Annex





## Dr Christophe Bernasconi <u>cb@hcch.nl</u>

www.hcch.net