

2020/CTI/A2C2-2/003

## Reinventing Supply Chains in a Post COVID-19 World

Submitted by: Policy Support Unit, APEC Secretariat



Eleventh APEC Alliance for Supply Chain Connectivity Meeting 29 October 2020



# Reinventing Supply Chains in a post COVID-19 World

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11<sup>th</sup> Meeting of A2C2 October 2020

**Advancing** Free Trade for Asia-Pacific **Prosperity** 

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## APEC Supply-chain Connectivity Framework Action Plan 2017-2020

- (1) Border management and clearance:
  - Large decreases in clearance times with (7.1%) and without physical inspection (15.8%) were observed.
  - Both border compliance cost and time to import and export have decreased substantially.
- (2) Transportation infrastructure: Substantial improvements in the RMT shipping connectivity index as it increased by 5.8% since 2016.
- (3) Logistics: Reductions in import and export lead times by 3.6% and 2.8% respectively since 2016.
- (4) Regulatory cooperation: Poor scores for internal and external border agency cooperation for APEC and OECD.
- (5) e-commerce: integrated postal development score dropped by 2%, and B2C e-commerce index increased by 3.4%



# Challenges and way forward for stronger supply chain connectivity

#### **Adoption of automation:**

- SCV and efficiency can be improved by automating customs and other border management processes.
- However, digitising procedures across the supply chain is challenged by lack of digital infrastructure, harmonisation of procedures and documents, and mechanisms for data security.

### **Harmonisation of regulations**

- Harmonisation of regulations reduces the amount of time spent on checks at the border.
- Lack of harmonisation introduces inefficiencies and prevents implementation of interoperable single window systems. E-commerce legislation harmonization in certain key areas like cybercrime, consumer protection and electronic signatures needs to be improved.

### Lack of logistics skills

- Performance of logistics workers is very important to maintain the quality of service in a labour intensive logistics industry.
- However, there is a lack of supply of qualified logistics workers which makes achieving cheap and reliable logistics services challenging.

### Resilience of supply chains

- Domestic and global supply chains have been hindered by natural disasters and cyberattacks.
- Damages caused to physical infrastructure and to digital infrastructure through cyber-crime have become an increasing concern. Considerable work has to be done by firms to improve their cyber security and in general to make their supply chains more resilient

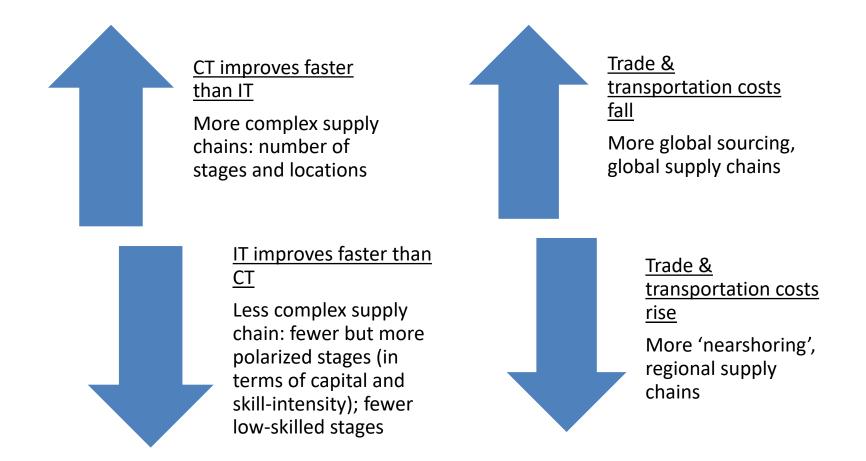


## Challenges from Complexity and Competition

- As the world is becoming more connected and integrated, the supply chain networks are becoming more sophisticated and extensive.
- Attempts to reduce supply chain costs, focusing on lean manufacturing, offshoring, supplier consolidation, while also reducing inventory levels have increased overall global supply chain risk and reduced flexibility.
- It is difficult for a lead firm to become fully aware or to have thorough visibility of all of their suppliers.
- Mostly these lead firms or MNCs will only have clear visibility of their 2nd or third suppliers.
- A survey highlighted that the majority of chief procurement officers (CPO), around 65%, have admitted that they have limited to no visibility beyond their tier 1 suppliers.



## **Future Supply Chains**



Source: Global Supply Chains: Why They Emerged, Why They Matter, And Where They Are Going, by Richard Baldwin (2012).



### Impact of Covid-19

- 94% of Fortune 1000 companies are experiencing seeing supply chain disruptions from COVID-19
- 75% of companies have had negative or strongly negative business impacts on their businesses
- 55% of companies plan to or have downgrade(d) their growth outlooks

https://www.accenture.com/sg-en/insights/consulting/coronavirus-supply-chain-disruption

- **19.6%** of firms plan to have more inventory
- **65.9%** of firms plan to defer capital expenditures
- 60.2% of firms plan to perform deeper due diligence postCOVID-19
- 53.2% of firms want to have a comprehensive pandemic plan in place

https://www.resilience360.dhl.com/wp-content/uploads/2020/07/20200714 The-Future-of-Supply-Chain.pdf



## Building connectivity for a resilient supply chain

- 1. Connectivity is an important element to build resiliency.
- 2. Being connected allows firms to be more flexible, by having more options with alternative suppliers.
- 3. By having a more efficient logistics connectivity will also allow firms to be more agile, to recover more quickly and to resume normal operations.
- 4. For governments, stronger networks will allow faster and comprehensive cooperation between economies to allow mutual cooperation in achieving effective solutions.
- 5. Need to maintain commitment to global trade and to achieve deeper globalization.



### Where to focus next

- Supply chain resilience => agility, redundancy and pivoting
- Stay connected and improve visibility: are complex supply chains more impacted by COVID-19?
- Strengthen innovation (disruptive technology)
- Maintaining competitiveness

### Possible characteristics for a resilient supply chain

- 1. Robustness: strong enough to withstand normal shocks and changes
- 2. Agility: ability to quickly recover and return to normal
- 3. Flexibility: having more options and alternatives during normal times and during recovery
- 4. Redundancy: to have redundancy or surplus capacity

Source: "Value Chain Resilience in the Asia Pacific: A Synthesis Report", APEC PSU (2015)



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