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Speaker Biographies

Submitted by: Japan

**Utilizing Digital Technology in the Field of
Trade Facilitation Under the Current COVID-19
Pandemic and Beyond: Best-Practices
Sharing Workshops (Phase II) – First
Workshop on Technology to Support
Customs Procedures
3 August 2022**

1st Workshop:
Technology to Support Customs Procedures

Speakers

Mr Will Lockhart, *Presenter and Panelist*

Senior Program Advisor, Canada Border Services Agency

Mr Will Lockhart is a Senior Program Advisor at the Canada Border Services Agency (CBSA), where he has worked for 20 years. He is involved in supporting commercial operations at all ports of entry. In that role, Will was involved in the quick development and deployment of the "Electronic Longroom", a solution that was instrumental to ensuring the continued movement of goods into Canada during the pandemic. The solution has since been formalized and expanded, providing a digital alternative to paper for the release of goods. Prior to joining the CBSA, Will worked in the IT and customs brokerage industries.

Mr Brett Collett, Presenter and Panelist

Principal Policy Analyst, New Zealand Customs Service

Mr Brett Collett is a Principal Policy Analyst in the International division of the New Zealand Customs Service. With over 38 years of experience at Customs, he has accumulated a wealth of knowledge and expertise about New Zealand's border security and trade environment. Prior to his current role, Brett led various teams across the International division, including APEC and Border Five. In 2021, Brett chaired the APEC Customs Business Dialogue and led the development of the Sub-Committee on Customs Procedures' Guidelines for Paperless Trade. He has also negotiated Free Trade Agreements, developed policies to streamline trade with international partners, and improved market access for New Zealand traders.

Mr Michael Squirrell, *Presenter and Panelist*

Chief Technology Officer, TTEK Inc.

Mr Michael Squirrell has over 20 years of experience designing and deploying customs and trade technologies globally, and leads TTEK's development of customs applications solutions. He is a highly skilled and recognized IT specialist and enterprise architect in the areas of Cloud, SaaS, PaaS, IaaS, and enterprise deployments. Michael has broad experience architecting and implementing successful 'Whole of Government' IT projects, predominantly related to customs/trade and public financial management. In recent years, he has been capitalizing on sophisticated analytics solutions as applied to customs data, and has deployed specialized tools across economies in the Middle East, South-East Asia, and the Caribbean.

Mr Benno Slot, *Presenter and Panelist*

Specialist Advisor on Strategy and Innovation, Customs Administration of The Netherlands

Mr Benno Slot is a specialist advisor on corporate strategy and innovation, with a particular focus on science partnerships and trend analysis. Prior to his work for customs, Benno spent 12 years responsible for the development and exploitation of an electronic sanitary and phytosanitary measures (SPS) certification system on behalf of the ministry of Agriculture, Nature and Food Quality. The program helped to automate and digitize import and export procedures for agricultural trade between the Netherlands and its high-volume trade partners. Benno is also Head of Delegations for the Netherlands at the United Nations Centre for Trade Facilitation and Electronic Business.

Mr James Tetlow, *Moderator*

Senior Research Analyst, Washington CORE

Mr James Tetlow is a Senior Research Analyst at Washington CORE, a policy research firm in Bethesda, Maryland. He conducts literature research and interviews covering a variety of technically complex emerging technology fields and international trade issues. Since 2012, he has supported multiple APEC projects. His most recent role with APEC was as the project lead for a study on manufacturing-related Services, serving as the moderator for the workshop and panel discussion. James earned a Masters of Arts in Asian Studies from George Washington University in Washington, DC, and has a Bachelor of Arts in Professional Writing from Carnegie Mellon University in Pittsburgh, Pennsylvania.