



**Asia-Pacific
Economic Cooperation**

2025/SOM3/SCCP/019

Agenda Item: 5.11

2025 APEC Customs-Business Dialogue: Outcomes and Insight

Purpose: Information

Submitted by: Korea



**Second Sub-Committee on Customs
Procedures Meeting
Incheon, Korea
30 July–01 August 2025**

2025 APEC Customs-Business Dialogue : Outcomes and Insight

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Theme

"Digital Technology
and Supply Chain
Management
Innovation"

Participation

Over 120 participants
from APEC member
economies' customs
and private-sector
stakeholders

Format

Three thematic
sessions and one
panel discussion

The Dialogue served as a platform to strengthen the interface between customs administrations, private-sector stakeholders, and international organizations.



Key Speakers

- Peru
- Korea Customs Service
- APEC Business Advisory Council (ABAC)



Core Insights

- Peru shared 2024 Dialogue outcomes highlighting meaningful collaboration initiatives
- KCS introduced its vision for AI-driven digital transformation in customs
- ABAC emphasized trust, transparency, and co-created innovation

ACBD must evolve from dialogue platform to driver of aligned innovation and joint solutions

Key Speakers

- U.S. CBP
- GBTS
- Maersk
- Korea Customs Service
- WCO
- Expeditors
- Peru

Key Discussion Points

- Initiatives to build seamless digital corridors for customs clearance
- Demonstration of systems improving end-to-end visibility
- Presentation of a framework for customs-business data exchange

The session highlighted that data is now a strategic enabler, with trusted exchange essential for resilient supply chains.

Key Speakers

- Hyundai Glovis
- China Customs
- Korea Customs Service
- Samsung SDS
- U.S. CBP

Technology Focus

- AI-powered profiling
- Predictive risk targeting
- Integrated visibility platforms
- Automated risk management models

These presentations confirmed that future customs operations must be intelligence-led, predictive, and digitally integrated to effectively manage evolving risks.

- ① Panel discussion moderated by UNESCAP with representatives from U.S. CBP, Taipei Customs, Maersk, and the Global Express Association

Key Challenges

- Fragmented data across supply chain stakeholders
- Limited AI expertise within customs authorities
- Low trust in AI-driven decision systems

Proposed Solutions

- Co-designed pilot projects between customs and business
- Enhanced real-time connectivity between stakeholders
- Stronger alignment of digital trade regulations

Success depends on how customs and business co-develop smart, secure, and inclusive digital systems.

Participation Snapshot



120+

Participants

From APEC economies,
including customs authorities &
private sector stakeholders

18

Speakers

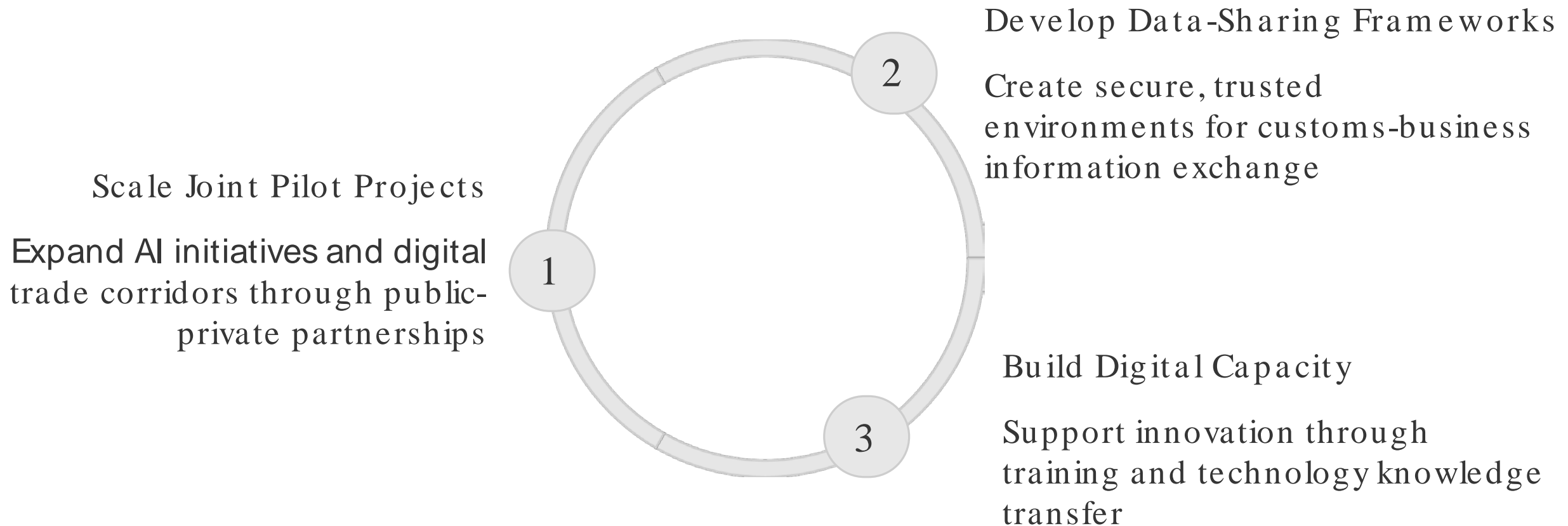
Leading discussions
and panels

100+

Private sector
Representatives

Registered to join
the dialogue

This strong turnout reaffirms ACBD's vital role as a channel between customs innovation
and business needs.



ACBD 2025 demonstrated that customs-business collaboration is central to digital transformation and smarter trade governance.

We thank all contributors and look forward to continuing this dialogue together.

Thank you